

14 June 2013



**Scottish  
Water**

Always serving Scotland

Alan Sutherland  
Chief Executive  
Water Industry Commission for Scotland  
First Floor  
Moray House  
Forthside Way  
Stirling  
FK8 1QZ

Castle House  
6 Castle Drive  
Carnegie Campus  
Dunfermline  
KY11 8GG

Customer Helpline  
T: 0845 601 8855  
F: 01383 848323  
W: [www.scottishwater.co.uk](http://www.scottishwater.co.uk)  
E: [customer.service@scottishwater.co.uk](mailto:customer.service@scottishwater.co.uk)

Dear *Alan,*

**Annual Return 2012/13 Submission**

I am pleased to submit the following Annual Return tables and commentary as requested in the Annual Return information requirement document.

This submission comprises the following:

- |                                      |                  |
|--------------------------------------|------------------|
| • Overview Document                  | - 2 paper copies |
| • Commentary                         | - 2 paper copies |
| • Tables                             | - 2 paper copies |
| • Logging Document                   | - 2 paper copies |
| • All documents – electronic version | - 1 CD ROM       |

If you require any further information, please do not hesitate to contact either myself or Neil Hemings.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Belinda Oldfield'.

**Belinda Oldfield**  
**General Manager, Regulation**