

Date: 31 March 2011 Our Ref: SEPA AR11

Jennifer Leonard SEPA Corporate Office Erskine Court Castle Business Park STIRLING FK9 4TR

Dear Jennifer

Annual Return 2010-11 Information Request

Every year, Scottish Water completes an Annual Return which allows the Commission to carry out its statutory duties. You may recall that for the last four years, the Commission has requested information from yourself on Scottish Water's pollution incidents, compliance and discharges.

It would be appreciated if you were able to assist us with this process again for this year's return in respect of the report year 2010 and financial year 2010-11. I have attached to this letter a single Excel workbook containing three worksheets, with updated information requirements for pollution incidents, compliance and consent failures.

If possible, could you complete the tables and return it to this office by 17 June 2011. It would be helpful if you could submit a signed electronic copy and signed hard copies of these tables (1 of each), together with any accompanying comments that you may have.

If you have any questions, please do not hesitate to get in contact with me.

Yours sincerely,

Ian Tait

Director of Investment

Attached – SEPA Calendar Year 2010 and financial year 2010-11 (electronically only)

Water Industry Commission for Scotland Moray House Forthside Way Stirling FK8 1QZ