

Section B Outputs to Customers
Table 2 Pressure and Interruptions

B2.01	Total connected properties at year end	000	3dp
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Data Definition: The total number of properties (household and non-household) connected to the distribution system as at September of the Reporting year. This must include properties which are connected but not billed (for example, temporarily unoccupied) but should exclude properties which have been permanently disconnected. A group of properties supplied by a single connection should be counted as several properties. They should only be treated as a single property if a single bill covers the whole property.

Processing Rules: Input field

Previous References: Ofwat 07 T2, L1 WICS 06 B2.1

B2.02	Properties below reference level at start of year	nr	0dp
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Data Definition: This is the 'headline' figure and represents the total number of properties in SW's area of water supply which, at the start of the year, have received and are likely to continue to receive a pressure of less than 10m head (or a flow of less than 9l/min at 10m head). It should be the same as that at the end of the preceding year.

Processing Rules: Input field

Previous References: Ofwat 07 T2, L2 WICS 06 B2.2

B2.03	Additions due to better information	nr	0dp
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Data Definition: Changes to the reported figure as a result of better information. It covers changes as a result of new studies or ongoing monitoring which provide more accurate (and verifiable) information. Properties in this category must have been below the reference level in previous years but omitted from the headline figure (because they had not been identified or because information was incorrect).

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.04	Additions due to asset deterioration	nr	0dp
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Data Definition: Additions to the reported headline figure due to the deterioration of assets, that is, where it can be demonstrated that in the past assets were adequate and properties did not receive pressure or flow below the reference level but have fallen below the reference level. It includes additions due to deterioration in the serviceability of infrastructure or caused by additions to the network or as a result of permanent increases in demand.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.05	Additions due to operational changes	nr	0dp
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Data Definition: Additions to the headline figure which result from operational actions by SW (i.e. those which cannot be classed as deterioration of assets as defined in line 4). This includes additions due to rezoning or other valve adjustments, removal or alteration of booster pumps and pressure reduction.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.06	Removed due to better information	nr	0dp
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Data Definition: The number of properties removed from the reported headline figure as a result of better information. It covers changes as a result of new studies which provide more accurate (and verifiable) information to identify properties which have been mistakenly included in the headline figure.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.07	Removed due to asset improvements	nr	0dp
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Data Definition: The number of properties removed from the reported headline figure as a result of work on the distribution network. It covers action such as mains renovation or upsizing and includes improvements arising from work undertaken to meet quality objectives or for other purposes. Such improvements will normally be linked to capital expenditure.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.08	Removed due to operational improvements	nr	0dp
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Data Definition: The number of properties removed from the reported headline figure as a result of operational action taken by SW such as rezoning, use of booster pumps or other operational changes which do not arise from asset improvements (i.e. improvements which do not involve capital expenditure).

Processing Input field
Rules:

Previous References: Ofwat 07 WICS 06

B2.09	Properties below reference level at end of year	nr	0dp
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Data Definition: The total number of properties in SW's area of water supply which, at the end of the year, have received and are likely to continue to receive a pressure or flow below the reference level.

Processing Sum of B2.2 to B2.8
Rules:

Previous References: Ofwat 07 WICS 06

B2.10	Properties receiving low pressure but excluded from line B2.9	nr	0dp
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Data Definition: The total number of properties which, during the report year, have received pressure or flow below the reference level but are not reported in the headline figure because they are covered by one of the exclusions described in the Guidance section. It includes, for example, all properties which have received low pressure during the year caused by abnormal demand or equipment failures. Low pressures due to planned maintenance should not be included in this category.

Processing Input field
Rules:

Previous References: Ofwat 07 WICS 06

B2.11	More than 3 hours planned and warned	nr	0dp
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Data Definition: The number of properties affected by planned interruptions to water supplies of more than three hours' duration for which each property affected is given warning at least 48 hours in advance. If insufficient notice is given or the interruption overruns the interruption must be reported in the appropriate unplanned, unwarned category (lines 15 to 18). If the duration of the interruption extends beyond the planned and warned duration, the interruption should be reported as unplanned (overrun of planned interruptions) in a category equivalent to the total duration of the original planned and warned duration plus the additional unplanned and unwarned extension (lines 23 to 25).

Processing Rules: Input field

Previous References: Ofwat 07 T2, L9 WICS 06 -

B2.12	More than 6 hours planned and warned	nr	0dp
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Data Definition: The number of properties affected by planned interruptions to water supplies of more than six hours' duration for which each property affected is given warning at least 48 hours in advance. If insufficient notice is given or the interruption overruns the interruption must be reported in the appropriate unplanned, unwarned category (lines 15 to 18). If the duration of the interruption extends beyond the planned and warned duration, the interruption should be reported as unplanned (overrun of planned interruptions) in a category equivalent to the total duration of the original planned and warned duration plus the additional unplanned and unwarned extension (lines 23 to 25).

Processing Rules: Input field

Previous References: Ofwat 07 T2, L10 WICS 06 -

B2.13	More than 12 hours planned and warned	nr	0dp
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Data Definition: The number of properties affected by planned interruptions of more than twelve hours' duration for which each property affected is given warning at least 48 hours in advance. If insufficient notice is given or the interruption overruns, the interruption must be reported in the appropriate unplanned, unwarned category (lines 15 to 18). If the duration of the interruption extends beyond the planned and warned duration, the interruption should be reported as unplanned (overrun of planned interruptions) in a category equivalent to the total duration of the original planned and warned duration plus the additional unplanned and unwarned extension (lines 23 to 25).

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.14	More than 24 hours planned and warned	nr	0dp
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Data Definition: The number of properties affected by planned interruptions of more than 24 hours' duration for which each property affected is given warning at least 48 hours in advance. If insufficient notice is given or the interruption overruns, the interruption must be counted in the appropriate unplanned, unwarned category (lines 15 to 18). If the duration of the interruption extends beyond the planned and warned duration, the interruption should be reported as unplanned (overrun of planned interruptions) in a category equivalent to the total duration of the original planned and warned duration plus the additional unplanned and unwarned extension (lines 23 to 25).

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.15	More than 3 hours unplanned	nr	0dp
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Data Definition: The number of properties affected by interruptions of more than three hours' duration to supply which are unplanned unwarned (excluding overruns of planned and warned interruptions) except for those caused directly by third parties which should be reported in line 19 (third party interruptions). It includes interruptions for which customers are notified less than 48 hours in advance.

Processing Rules: Input field

Previous References: Ofwat 07 T2,5 WICS 06 -

B2.16	More than 6 hours unplanned	nr	0dp
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Data Definition: The number of properties affected by interruptions of more than six hours' duration to supply which are unplanned unwarned (excluding overruns of planned and warned interruptions) except for those caused directly by third parties which should be reported in line 20 (third party interruptions). It includes interruptions for which customers are notified less than 48 hours in advance.

Processing Rules: Input field

Previous References: Ofwat 07 T2,6 WICS 06 B2.42a

B2.17	More than 12 hours unplanned	nr	0dp
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Data Definition: The number of properties affected by interruptions of more than twelve hours' duration to supply which are unplanned, unwarned (excluding overruns of planned and warned interruptions) except for those caused directly by third parties which should be reported in line 21 (third party interruptions). It includes interruptions for which customers are notified less than 48 hours in advance.

Processing Rules: Input field

Previous References: Ofwat 07 T2,7 WICS 06 B2.43

B2.18	More than 24 hours unplanned	nr	0dp
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Data Definition: The number of properties affected by interruptions to water supplies of greater than 24 hours' duration which are unplanned, unwarned (excluding overruns of planned and warned interruptions) except for those caused directly by third parties which should be reported in line 22 (third party interruptions). It includes interruptions for which customers are notified less than 48 hours in advance.

Processing Rules: Input field

Previous References: Ofwat 07 T2,8 WICS 06 B2.43a

B2.19	More than 3 hours caused by third parties	nr	0dp
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Data Definition: The number of properties affected by unplanned interruptions of more than three hours' duration caused by the action of a third party.

Processing Rules: Input field

Previous References: Ofwat 07 T2,13 WICS 06 -

B2.20	More than 6 hours caused by third parties	nr	0dp
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Data Definition: The number of properties affected by unplanned interruptions of more than six hours' duration caused by the action of a third party.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.21	More than 12 hours caused by third parties	nr	0dp
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Data Definition: The number of properties affected by unplanned interruptions to water supplies of more than twelve hours' duration caused by the action of a third party.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.22	More than 24 hours caused by third parties	nr	0dp
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Data Definition: The number of properties affected by unplanned interruptions of more than 24 hours' duration caused by the action of a third party.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.23	More than 6 hours unplanned (overruns of planned interruptions)	nr	0dp
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Data Definition: The number of properties affected by interruptions to water supplies of more than 6 hours' duration which are caused by a planned and warned interruption exceeding the warned time. Overruns caused by third parties should be excluded and reported in the appropriate third party line. The qualifying time for this line includes the warned time plus the overrun time.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.24	More than 12 hours unplanned (overruns of planned interruptions)	nr	0dp
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Data Definition: The number of properties affected by interruptions to water supplies of more than 12 hours' duration which are caused by a planned and warned interruption exceeding the warned time. Overruns caused by third parties should be excluded and reported in the appropriate third party line. The qualifying time for this line includes the warned time plus the overrun time.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06

B2.25	More than 24 hours unplanned (overruns of planned interruptions)	nr	0dp
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Data Definition: The number of properties affected by interruptions to water supplies of more than 24 hours' duration which are caused by a planned and warned interruption exceeding the warned time. Overruns caused by third parties should be excluded and reported in the appropriate third party line. The qualifying time for this line includes the warned time plus the overrun time.

Processing Rules: Input field

Previous References: Ofwat 07 WICS 06