

Date: 23 August 2021 Our Ref: 230821SLC

Sutton and East Surrey Water Services Limited Mr Matthew Martin 66-74 London Road Redhill RH1 1LJ

Dear Matthew

Standard Licence Condition B4 (financial resilience) and Standard Licence Condition B5 (wholesale relief scheme support)

Thank you for your commitment to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

Please find enclosed copies of the new standard licence conditions.

Yours sincerely,

AL PA Suthal

Alan D A Sutherland Chief Executive Officer

Water Industry Commission for Scotland First Floor, Moray House Forthside Way Stirling FK8 1QZ

Chair: Professor Donald MacRae OBE FRSE

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